

Desktop Thermal Printer User Guide



■ Please read the operating instructions carefully before use

6 Print Receipt

★How to use the Receipt version★

Switch receipt



Receipt printer
Need to set click
[Receipt Template]
Enter Receipt mode
Print

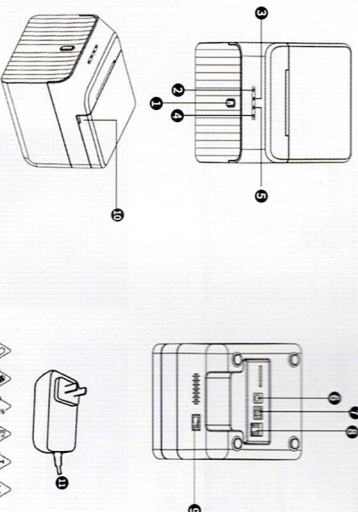
Receipt template



Go to 'Tag List'
Choose the appropriate-
template
Go edit

Button indicator description

Power-on status: Turn on the power toggle switch, the POWER indicator light is always green.
Lack paper reminder: When there is no paper, the ERROR indicator will always be red.
Bluetooth status: When Bluetooth is not connected, the BT light flashes; when Bluetooth is connected, the BT light is always blue.



- | | | | |
|----------------|------------------------|-------------------------|-----------------|
| Button | Indicator light | Interface | Other |
| ① Feed key | ② Power indicator | ⑥ Power interface | ⑩ Open position |
| ⑨ Power button | ③ Lack paper indicator | ⑦ USB interface | ⑪ Power adapter |
| | ④ WIFI indicator | ⑧ Cash drawer interface | |
| | ⑤ Bluetooth indicator | | |

7 Edit Receipt

Edit Receipt



① Click template edit
② Choose a template,
58mm or 80mm

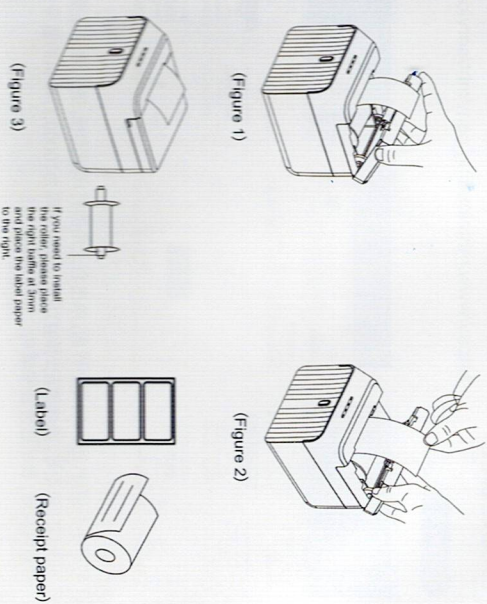


③ Click ④ to insert
components
④ Double-click the
component, you
can modify
the content
⑤ Click the print icon
at the bottom
to print

Install paper roll

The desktop label/receipt printer uses 58MM thermal paper rolls and adopts easy device mechanism. Paper loading is very convenient. The installation method of paper is as follows:

- ① Open the paper bin by breaking open the bin opening sheet (Figure 1)
- ② Load paper into the paper bin (Figure 2)
- ③ Fasten the paper compartment cover to press the paper (Figure 3)



8 Device Parameters

Device Parameters

Printing Method	Thermal	Character Size	24×24dots
Print Width	58MM	Barcode Type	CODE39, CODE128
Print Density	203dpi	Input Buffer	25K BYTES
Printing Speed	Up to 90 mm/sec	Power Input	AC100-240V
Interface	USB+Bluetooth	Power Output	12V/3A
Roll Paper Diameter	50MM	Operating System	Android/iOS/PC
Paper Thickness	0.06-0.08MM	Print Command	Support T PSL or ESC

Maintain Clean

Daily maintenance of the printer

- ① Cleaning the outside of the printer and the paper compartment: please gently wipe the surface of the printer and the inside of the paper compartment with a wrung wet cloth.
- ② The cleaning of the printer core: the printer core must be cleaned regularly, especially when the print quality declines.

Software download



[Label/Receipt Software]

Scan to download printing software
Google Store search MLabel download
[Label/receipt computer printer driver]
https://www.mhclouding.com/mh/service_en.html

Bluetooth connection



- ① Turn on the Bluetooth of the mobile phone, enter the main page of the software, click the printer icon in the upper right corner to enter the Bluetooth connection interface.
- ② Search for the printer model, select the printer to be paired, the pairing password is: 0000. When the Bluetooth signal light of the printer is always on, it means the Bluetooth connection is successful.

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Troubleshooting

Failure Phenomenon	Cause Of Issue	Solution
Printer intermittent	Unstable power supply	Please check whether the adapter has poor contact
The printer only feeds paper when printing. No data is printed	Reversed printing paper	Please install the paper in another direction
Printer printing is blurry	Printer does not clean for a long time Cause the movement to be contaminated	Need to clean the printer core
	Bad printing supplies	Please set the print speed and print density. Please use our standard printing consumables
Printer second When the indicator light is red	Printer is out of paper	Close the paper compartment cover and install the printing paper correctly
Print a small ticket in a few months even Blurred handwriting in a few weeks	Poor quality of consumables	Please use high-quality consumables
Printer turns off automatically	Adapter does not supply power	Please check the adapter AC220V and DC12V Whether the power supply terminal is in good contact

Software use

★How to use the label version★

[Method One] Label template



label printer
Enter [Label Template]
Choose the corresponding template
Go edit

[Method Two] New template



Enter the label name
(easy to find)
Enter the label width
(in mm)
Enter the label height
(in mm)

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Common Problem

Printer Cleaning

The print head should be cleaned when one of the following conditions occurs in the printer.

- ① Printing is not clear.
- ② A column in the vertical direction of the printed page is not clear.
- ③ Loud paper feeding noise.

The steps for cleaning the print head are as follows:

- ① Turn off the printer, open the top cover, if there is paper, remove the paper.
- ② If you have just finished printing, wait for the print head to cool down completely.
- ③ Use a soft cotton cloth dipped in absolute ethanol (should be wrung out) to wipe off the dust on the surface of the print head thermal sheet.
- ④ After waiting for the absolute ethanol to volatilize, close the cover and try the printer again.

⚠Attention:

- ① Make sure that the power is turned off during routine maintenance of the printer.
- ② Do not touch the surface of the print head with your hands and metal objects, and do not use tools such as tweezers to scratch the surface of the print head, print rubber roller and sensor.
- ③ Do not use organic solvents such as gasoline and acetone.
- ④ Wait for the absolute ethanol to completely evaporate, then turn on the power to continue printing.

Edit label



「Edit label」
Click text, QR code, etc. to insert Content, double click to enter content

Adjust attributes



「Adjust attributes」
Select text, QR code and other objects
Click again to change the corresponding attribute value. For example: font size, bold, underline One-dimensional code rotation angle, type, Number of rows in the table, etc.

Product Warranty Card

Commodity Information	Trade name	Trade model	Factory number	Date of manufacture
Customer Information	Unit name	Address	Contacts	Contacts number
Sales Information	Name of seller	Address	Contacts	Contacts number
	Date of sale		Invoice number	
Maintenance Records	Fault condition	Maintenance results	Customer signature	Repairer's signature
				Date

Cut it along the line and keep it

Commodity Information	Trade name	Trade model	Factory number	Date of manufacture
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